

# Understanding AS9100C (Plexus Curriculum) – SC-361

Instructor: Art Crowley

This two-day course examines the requirements of AS9100C and the background and intent that affect how AS9100C is implemented.

It also focuses on the role of the process approach and how the process approach impacts specific implementation issues.

Learn to lead and support AS9100C implementation and auditing efforts within your organization. The result for your organization will be an effective understanding and application of the standard.

CEUs: 1.4                      RUs: 1.4                      Required for AS9100C Internal Auditor Training, SC 364

## AGENDA

- Executive Overview
  - Top management responsibilities
  - Quality Management Systems
  - Process Mapping
  - Purpose and intent of the Standard
- Describing the System
  - Planning responsibilities
  - Mapping the organization utilizing a process based approach
  - Analysis of a system of processes through the identification and analysis of individual processes
  - Turtle diagrams
  - The Process Approach
- Factors for Successful Implementation
  - Executive commitment
  - Organizational culture
  - Conflict resolution
  - Problem solving, communication, team and cross functional management skills
- QMS Requirements Overview
  - Brief overview of the standard and related requirements
- Planning for Implementation
  - Strategic Planning
  - Tactical Planning
  - Operational Planning
  - Analyzing the mission
  - Setting objectives to achieve the vision

## PREREQUISITES

None

## SCHEDULE

- 2-Day session, 8:30AM-4:30PM, Course Fee: \$ 700.00.
- Lunch and refreshments included.