

Understanding ISO 9001:2008 (Plexus Curriculum) – SC-339

Instructor: Art Crowley

Learn the concepts of ISO 9001:2008 through the use of hands-on interactive learning. This course covers an in-depth, clause by clause review of the Standard.

CEUs: 1.4 RU's: 1.4 Required for ISO 9001:2008 Internal Auditing Training

What you will learn:

- Clause by clause review of the ISO 9001:2008 Standard.
- The process approach and how it impacts the use of ISO 9001:2008.
- A practical application of each of the Standard's clauses.
- How to develop and utilize Turtle Diagrams.

LEARNING MODEL

- Learning is maximized through participation.
- Lecture-based teaching is avoided
- The focus is on group activities, case studies and hands-on applications.

AGENDA

DAY 1

- Purpose and Objectives
- Process Approach and Impacts
- Clause by clause review of ISO 9001:2008

Day 2

- Clause by clause review of ISO 9001:2008
- Quality Management Principles
- Closure and Planning: Opportunities, roadblocks and implementation planning.

WHO SHOULD ATTEND

- Any member of an ISO 9001:2008 implementation team
- New internal auditors and experienced auditors that have not attended training in over three years
- Representatives from key functional groups involved in an organization's quality management system

PREREQUISITES

None

SCHEDULE

- 2-Day session, 8:30AM-4:30PM, Course Fee: \$ 700.00.
- Lunch and refreshments included